

Autotalks Quality Policy



Autotalks quality system was built to transform its supreme technology into best in class products and services.

Internal processes are based on lessons learned and continuous improvements in order to make sure that products and services adhere to the highest possible standards.

Our quality system is based on four major pillars:

- **Customer Relations:**

One of the key and essential aspects of customer satisfaction is a close relationship with our customers. This relationship allows us to tailor and match products to customer needs in order to ensure correct application conditions.

- **Supplier Relations:**

A strong supply chain with manufacturing sites that have a proven quality record in the automotive market is vital for success. We establish strong relationships with suppliers, that enable us to work in an open atmosphere to ensure flawless and timely execution.

- **Internal Processes:**

Our comprehensive internal processes were built in form of procedures and checklists from product definition to end of life. This ensures that the implementation of the APQP process achieve the desired quality from the first sample delivered.

- **Continuous Improvement:**

Continuous improvement methodologies are used for products and processes to ensure that we will always exceed customers' expectations. The improvements start by defining KPIs (Key Parameters Indicators), monitoring the performance and looking for opportunities for improvement.

Zero Defect Strategy

We work closely with our manufacturing partners to improve production quality in order to achieve sub ppm level quality.

PPAP/APQP concept is integrated in design and manufacturing processes to ensure sub ppm quality level at customer manufacturing and field. FMEA and lessons learned are use to improve our processes and ensure flawless execution.

Hagai Zyss, CEO

Alberto Burger, VP Operations, Q&R